# YOU DON'T NEED AN INTERNAL IT STAFF

MANAGEMENT OF TECHNOLOGY THAT GROWS EXPONENTIALLY IS COMPLEX AND COSTLY



### **ABOUT TECHELLENCE**

Techellence is a premier technology solutions provider that empowers businesses to thrive with minimal or no internal IT staff. Our expert team delivers comprehensive infrastructure setup, systems management (managed services), software development, and automation, enabling your business to leverage technology as a powerful catalyst for growth. At Techellence, we are dedicated to enhancing your profitability, efficiency, and security, ensuring that technology becomes a driving force behind your success.

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👎 techellence.com

Just two decades ago, IT departments were primarily associated with large corporations. Smaller businesses typically depended on a lone individual to address computer issues or resorted to replacing machines as required. Today, technology forms the cornerstone of successful businesses, and a robust infrastructure is essential for thriving. Relying solely on a handful of individuals can result in gaps in your profitability, efficiency, and protection, given the ever-evolving nature of technology. Techellence can be your more effective IT department, managing all your technology needs from day-to-day operations to transformative development. You can focus on improving your business instead.

### YOUR IT STAFF WITH MANY SPECIALTIES

Techellence offers comprehensive solutions for all your technology needs, providing both the foundation for efficient day-to-day operations and innovative pathways to drive your business forward in the competitive market landscape. We equip you with essential tools such as corporate email, office productivity suites, and devices, ensuring seamless functionality from the get-go. Then, we protect and monitor your individual devices using most modern endpoint protection, backup solutions, MFA, email filtering, and patch management. Can your staff run into technical issues? We provide 24/7/365 near-immediate remote support and go out to you when issues cannot be resolved remotely. Whether you require assistance with specialized technology or routine tasks, we've got you.





Rest assured, with Techellence by your side, your staff can relax knowing that support is always just a call away, no matter where or when it's needed. Our expert team resolves majority of technical issues swiftly and seamlessly. And in those rare cases when on-site assistance is required, we'll be there at your location promptly, getting you back to business with minimal disruption.



# PREDICTABLE MONTHLY COST

Your IT requirements may vary, but your technology budget should remain consistent. Partnering with us ensures you benefit from a predictable budget while accessing the expertise of a team of IT professionals, all without the expenses associated with expanding your internal team.



With routine monitoring of your crucial IT infrastructure, we swiftly identify potential technical issues before they disrupt your daily workflow. Our proactive approach minimizes the risk of system failures and ensures that your systems consistently operate at peak performance levels.



#### We don't take breaks, so you can. Cyber-thieves aim to steal your sensitive proprietary data, disrupt your operations, hold you hostage for payment, and erode customer trust. They strike when you least expect it. Our team of expert engineers and technicians proactively monitors your systems to prevent successful attacks to bring your operations down. In the unlikely event of an interruption, we are ready to immediately resolve the issue, ensuring your business stays secure and operational. What attack?



Imagine your key employee has been working tirelessly on a crucial presentation, only to have her computer freeze before she can save her progress. This frustrating scenario can be avoided with the right tech management. Just as you take proactive steps to ensure the reliability of your car, Techellence can manage all your tech devices to keep them running smoothly. We offer expert advice on replacing outdated technology that is costly to maintain and provide warranties to extend the life of your hardware, reducing the need for frequent equipment replacements. With Techellence, your technology will be reliable.



Techellence begins by defining the ideal IT strategy tailored to your business. We take the time to understand your goals, challenges, and budget, collaborating with you to achieve your objectives. Our approach includes designing a robust and flexible architecture, evaluating and implementing the necessary products and services, and providing around-the-clock monitoring to ensure seamless operation. Our dedicated technicians are committed to ensuring your IT systems and network deliver optimal performance, so you can focus on what matters most—growing your business.

# WE ARE MORE THAN YOUR IT STAFF WITH MANY SPECIALTIES. TECHELLENCE ALSO OFFERS:

<ul> <li>Software Development and AI</li> </ul>		✓ Cloud	<ul> <li>Cloud Computing and Management</li> </ul>		
✓ Cybersecurity		🗸 IT Proj	ect Management		
✓ IP Telephony and Unified Communications		s 🗸 Data N	✓ Data Migration and Deployment		
✓ IT Audits and Compliance Assessments		✓ Data B	✓ Data Backup and Recovery		
Powered by the Best i	- Scale Dad	<b>        </b>    CISCO "	B Bitdefender	<b>V vade</b>	
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